Miller's Heating and Air

1919 North Walker Way

Sevierville, TN 37876



Customer Information								
Address								
City		State			Zip			
Home Phone		Work Phone	Cell Phone					
Email Address								
		Benefits of Plar	nned Mainte	enance				
* Maximum System Life * Lower energy costs. result of safety checks * Automatic, regular ir * Fewer Repairs - Prev service therefore eliminatin * Validates requiremen	s. Inspection servic ent costly repai g overtime chai	re. irs by finding prob rges.		* N * 10% Dis * A	lo overtimescount off,	safet e char on ac	y assurance ges dditional re nsferrable	epairs and
		Maintenanc	e Plan Opti	ons				
One Time - \$95.00 Note: The cost to add agreement will be \$60	Semi-Annual Maintenance 1 Year - \$169.00 (\$ 21 savings) 3 Year - \$459.00 (\$ 48 savings) 5 Year - \$745.00 (\$ 100 savings) Note: The cost to add additional systems to the agreement will be \$60.00 per system, per year.							
No. of Systems Start D		Date	End Da	End Date		Total: \$		
		Equipme	nt Covered					
Make	Model	Se	erial	rial Fi			Age of Equipment	

Preferred Customer Service Agreement

	Payment						
Cash	Check	Check No.					
Visa Account No	MasterCard	Discover Expiration Date					
Date of Acceptance:	Date of Acceptance	re:					
Miller's Approval:	Customer's Approx	val:					
Terms and Conditions							
 The services detailed in this agreement will be performed during normal business hours. Payment for maintenance agreement is per this agreement will be prepaid. Full payment is due upon acceptance of this contract. Additional repair charges necessary to correct defects, discovered by inspections are COD, and are the sole responsibility of the homeowner Repair work and parts are guaranteed for 30 days from date of repair. The terms of this agreement shall be automatically renewable, unless cancelled by either party on a 30 days written notice. Our maintenance includes a full inspection of the heating and air conditioning equipment, for that season. Homeowner receives 10% off future service invoices (parts and labor), excluding equipment installation/replacement. Homeowner will be contacted by Miller's, in the Spring and Fall and given a time and date, during normal working hours for you maintenance. 							

Preferred Customer Service Maintenance Report Air Handler (Inside Unit) Condenser (Outside Unit) Manufacturer: Manufacturer: Model #: Model #: Serial #: Serial #: Tonnage: Tonnage: Approx Age of Equipment: Approx Age of Equipment: years years Needs Attention Not Needs Attention Not Component Component Good Applicable Applicable Cabinet Cabinet Motor Amps: Head Pressure:_ Motor Lubricated Suction Pressure:_ Blower Charged within Factory Specs Bearings Compressor Amps: _ Clean Evaporator Coil (Accessible light cleaning included. Additional charge if coil needs to be pulled and cleaned.) Fan Amps:__ Belts Fan Blade Clean Drain Motor Lubricated Float Switch Clean Condenser Coil Add Drain Tablets Contactor Points Condensate Pump Accumulator Temp Across Coil: in____Out_ Split_ Outside Ambient Reversing Valve Temp:_ Crankcase Heater Defrost Controls Refrigerant Level Added Line Temp: Liquid Line: Suction Line: Electric Heat Strips Miscellaneous Needs Not Needs Component Applicable Attention Applicable Attention Tighten Electrical Heat Strips Connections KW Size: Operation of Thermostat Amps: Safety Controls Run Through Cycle Zoning Controls Indoor Air Quality Corrective Action Recommended Component Applicable Filters Cleaned/Replaced (Additional ong for replacement filters) Filter Size(s): Pleated Filter(s) Electrostatic Filter(s) Hog Hair Filter(s) Throw Away Filter(s) Electronic Air Cleaner Needs Not Good Attention Applicable Visible Ductwork